

-1/12

FIGURE 1

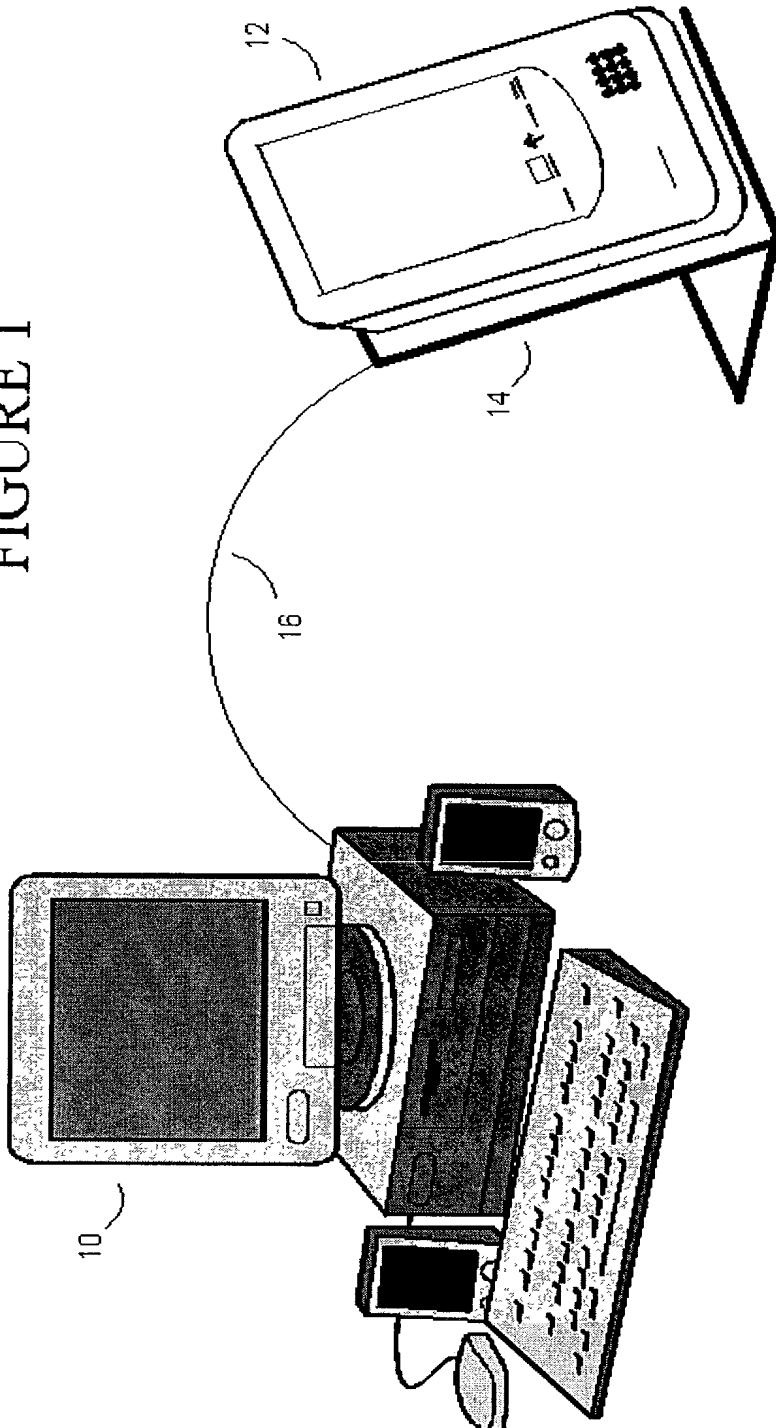
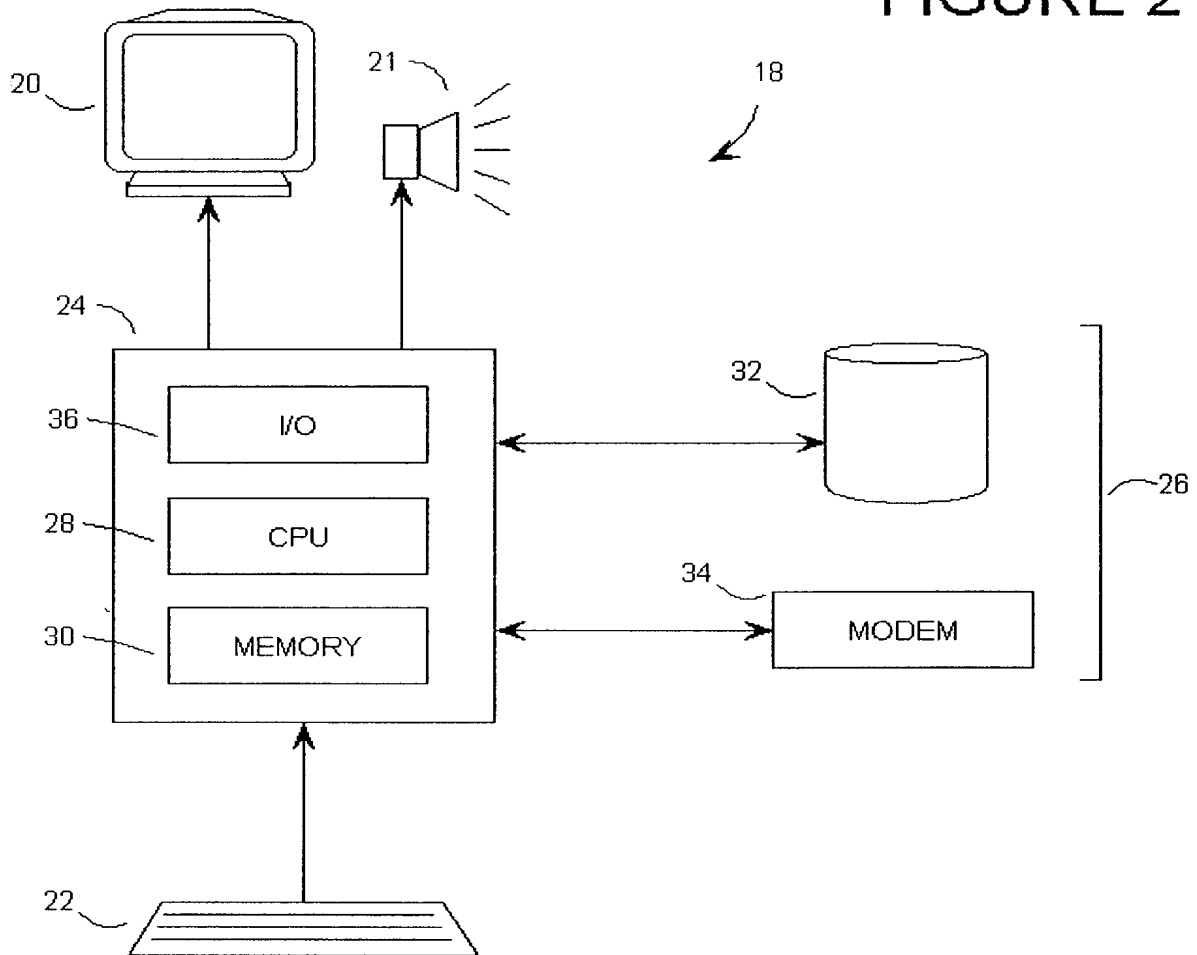
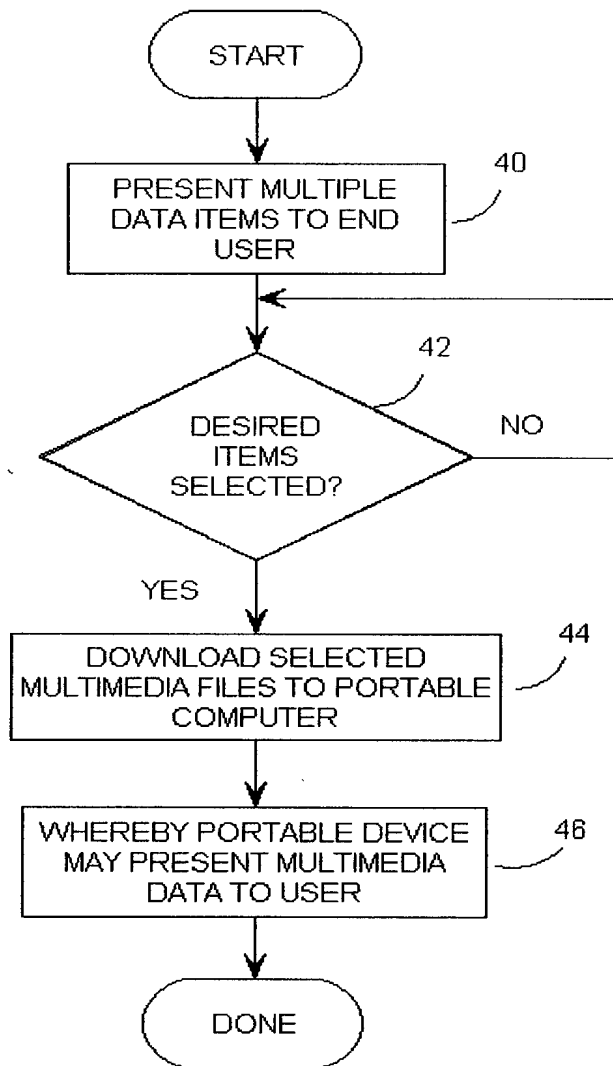


FIGURE 2



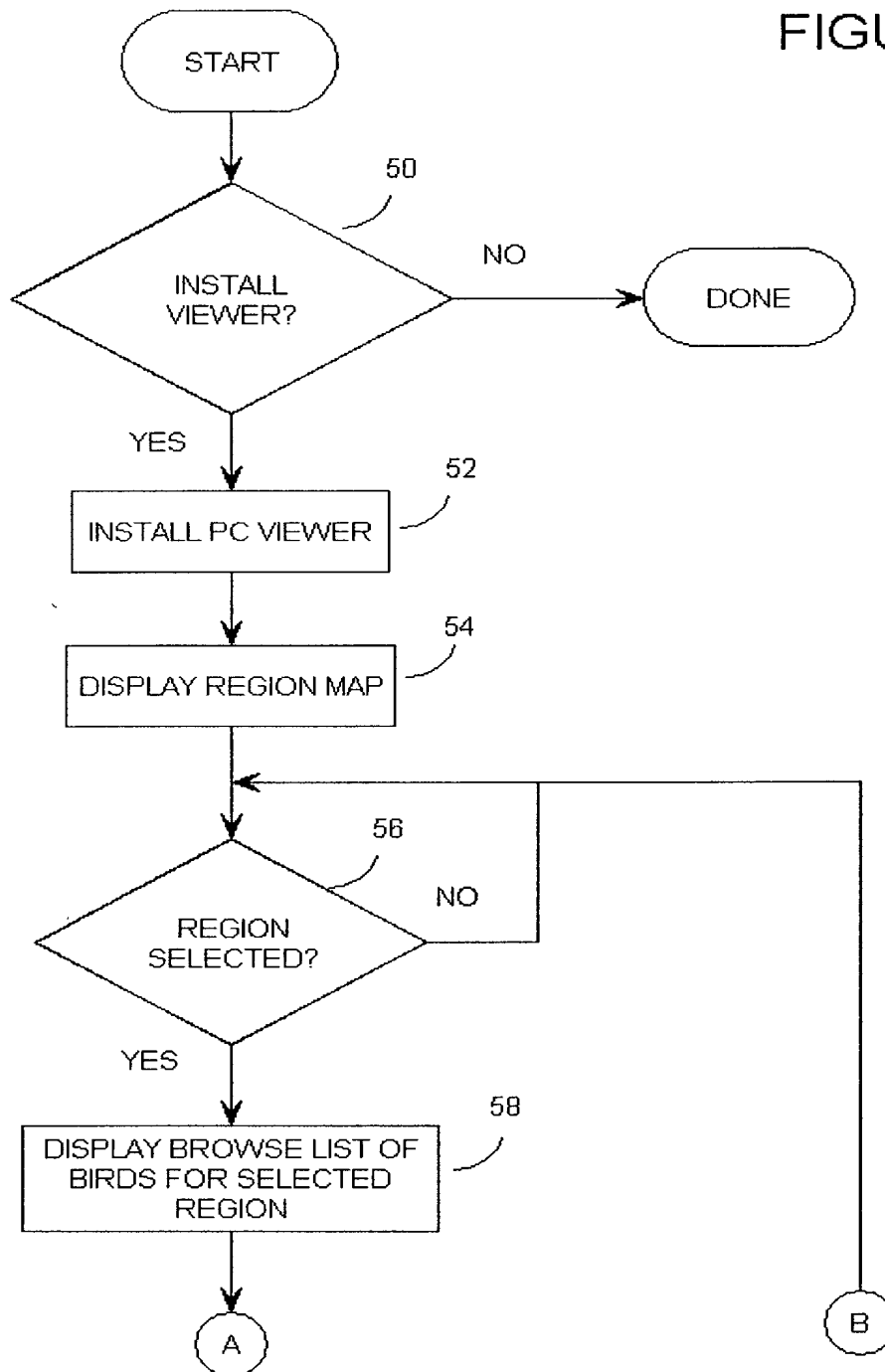
3/12

FIGURE 3



4/12

FIGURE 4A



5/12

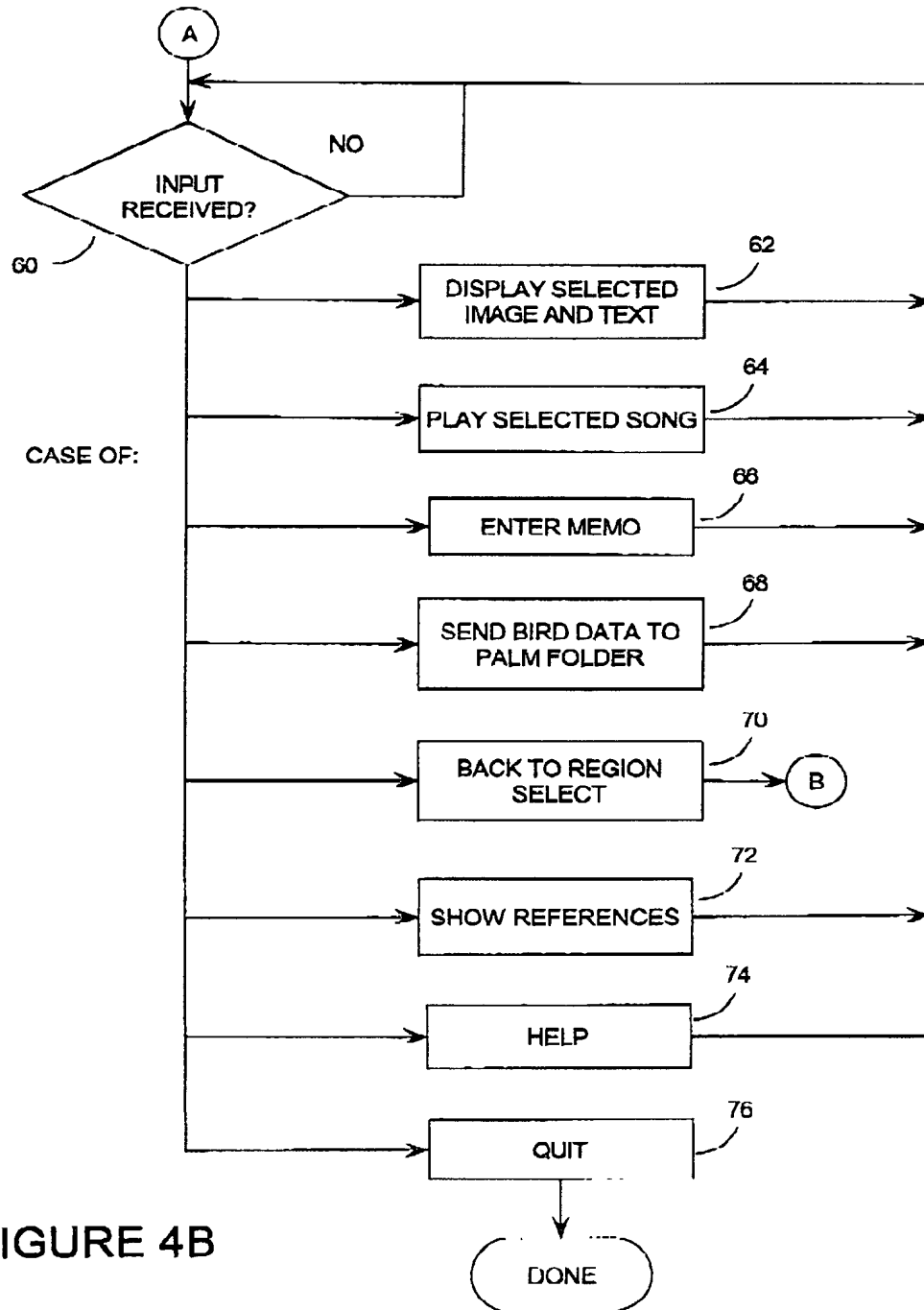
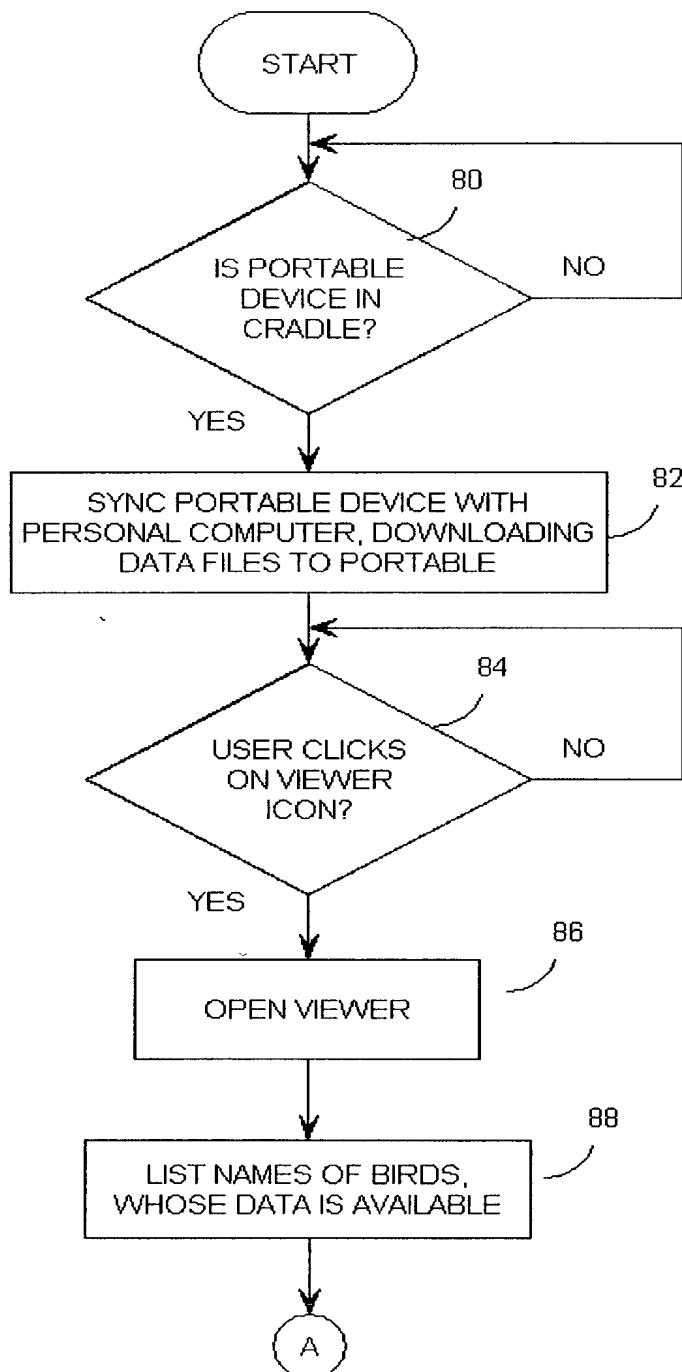


FIGURE 4B



7/12

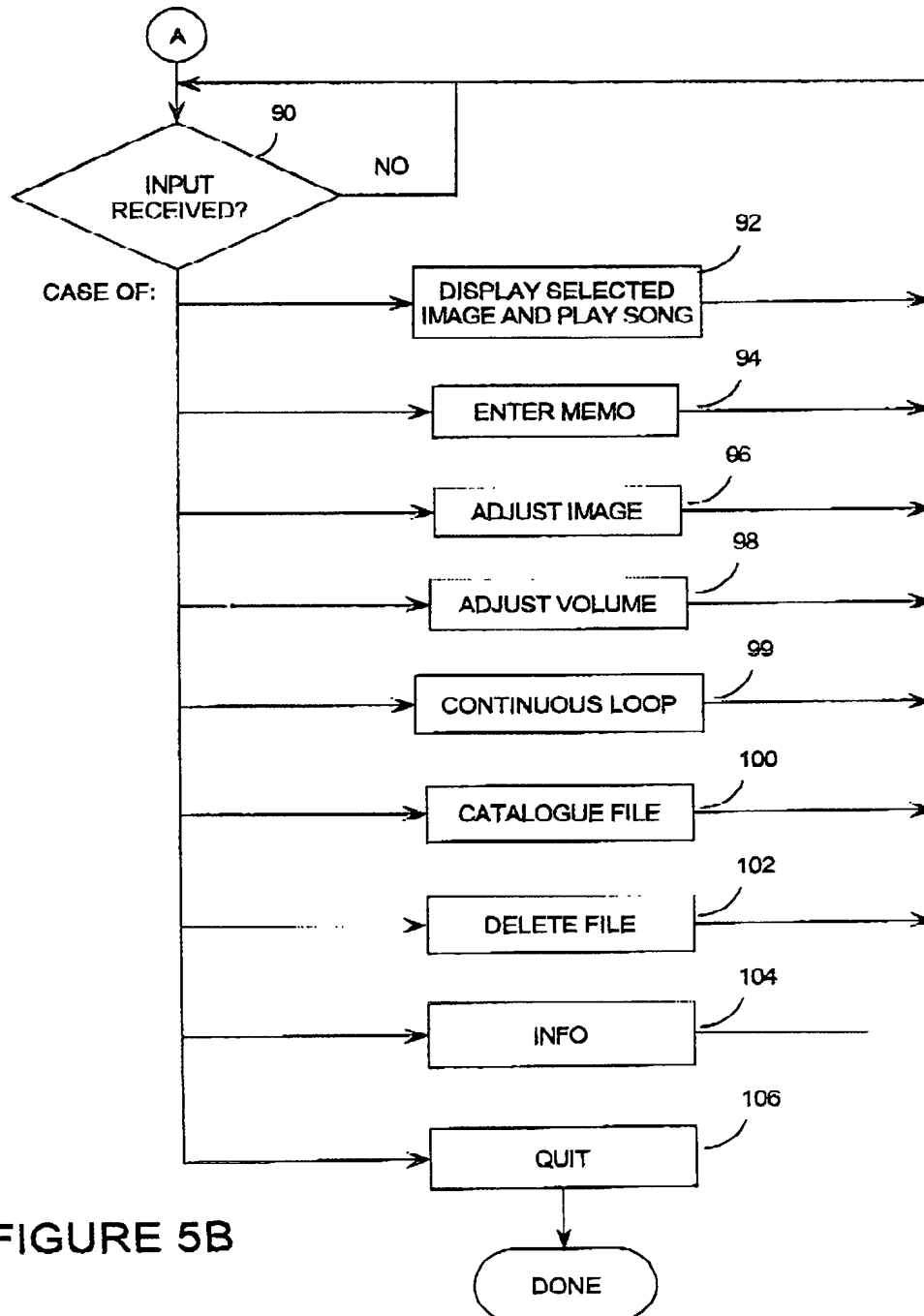


FIGURE 5B

8/12

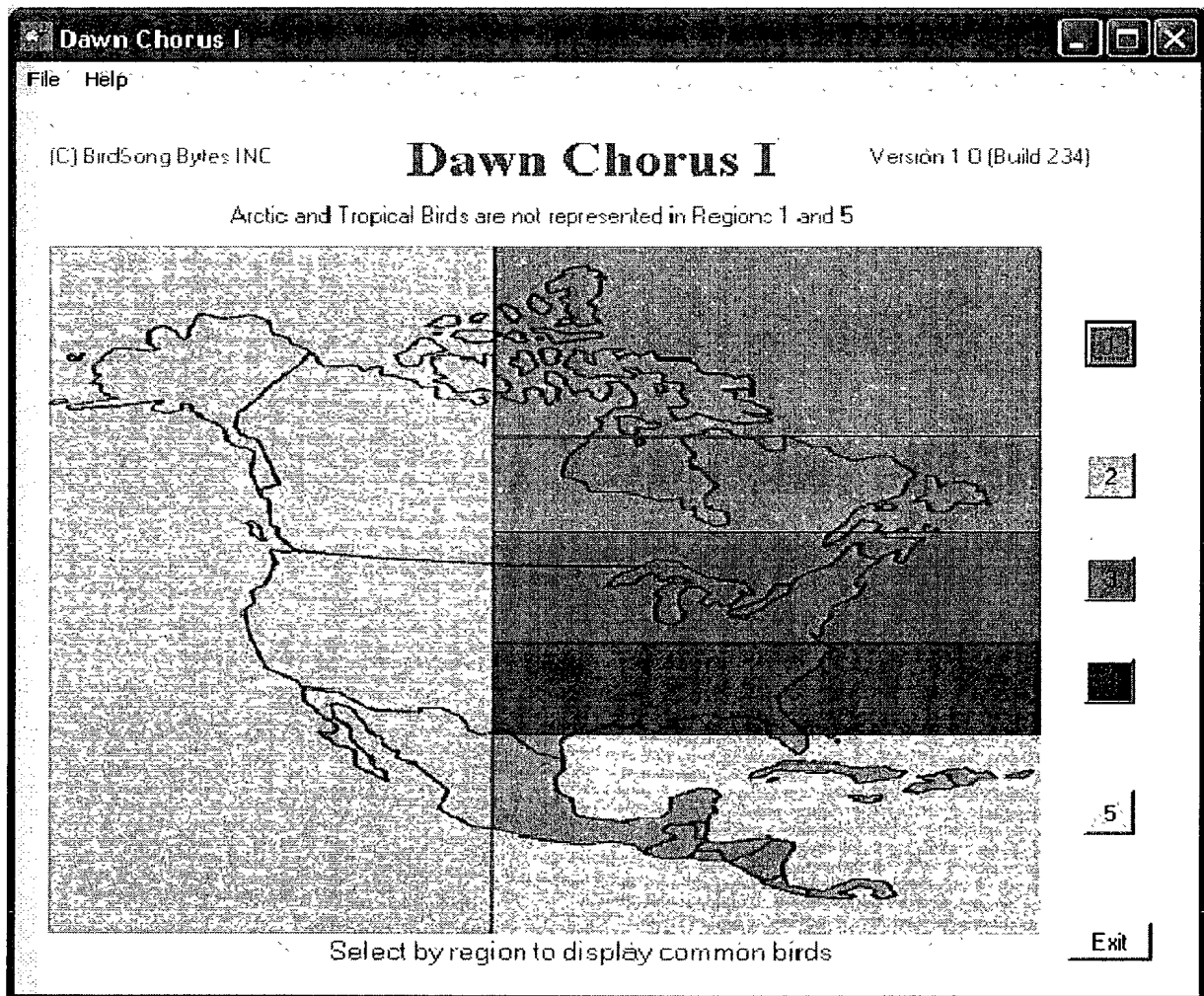


FIGURE 6



9/12

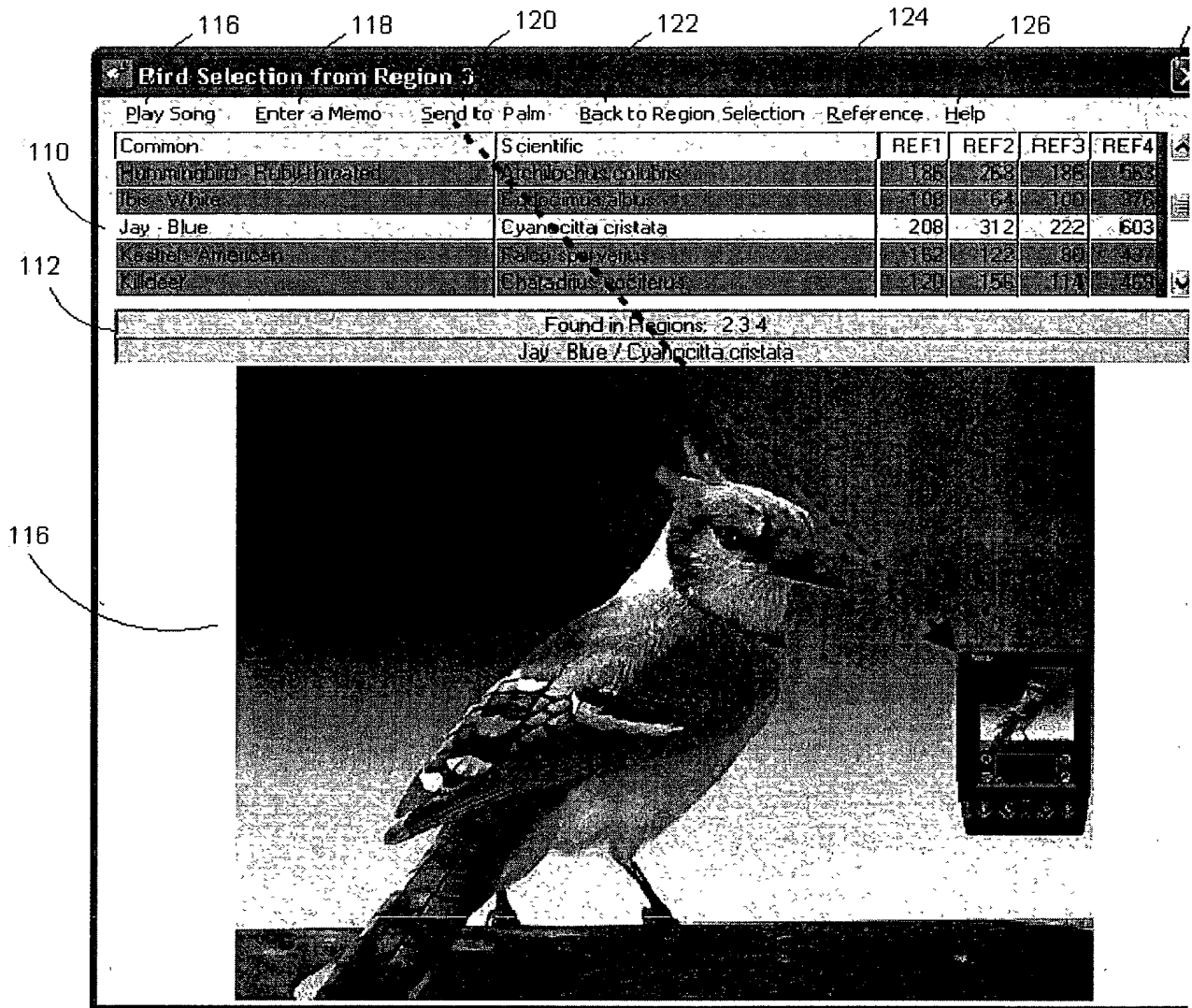


FIGURE 7

10/12

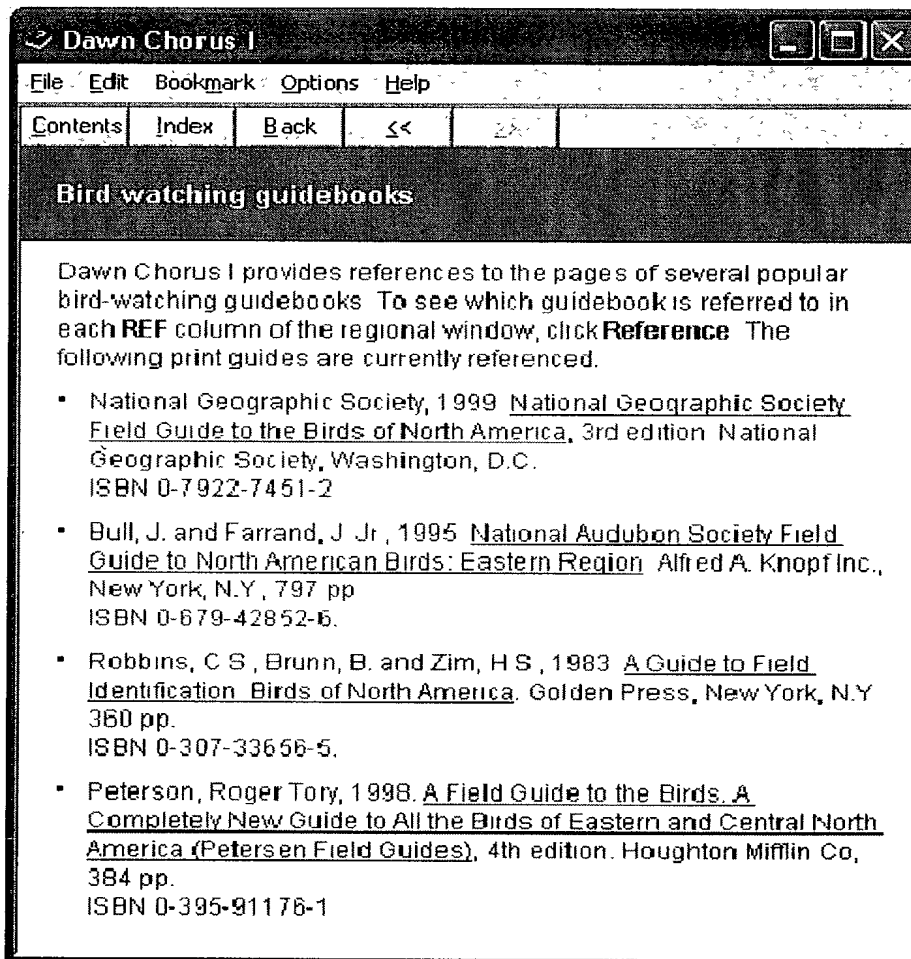


FIGURE 8

11/12

The image shows a screenshot of a software window titled "Memo". Inside the window, there is a form with three input fields. The first field is labeled "Eid Name:" and is empty. The second field is labeled "Secr: MMADJYHMMAM/PM" and is empty. The third field is labeled "where" and is empty. Below these fields, there are five buttons: "Add", "Edit", "Delete", "Refresh", and "Load". At the bottom of the window, there is a status bar that says "Record -1".

FIGURE 9

1. The first step in the process of identifying a problem is to recognize that a problem exists. This is often done by comparing current performance with a desired state or goal. If there is a significant difference, a problem is identified.



FIGURE 10